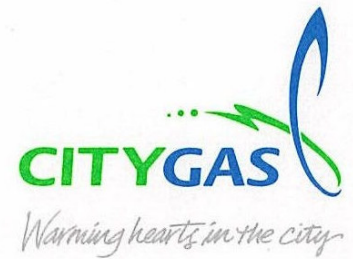


21 October 2008

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Industry Professionals

Dear Sirs,

### **IMPLEMENTATION OF CITY GAS REVISED HANDBOOK ON GAS SUPPLY**

We are pleased to inform you that City Gas has updated the procedures and requirements in the Handbook on Gas Supply which will be implemented from 15 November 2008.

2. The handbook is reviewed to meet the requirements and provisions in the Gas Act (Cap. 116A), Gas (Supply) Regulations 2008 and Gas Supply Code, which came into operation on 14 February 2008.

3. Under the new requirements, applications for the gas connections to the gas main networks are to be made to the gas transporter, PowerGas Ltd. City Gas has been appointed by the gas transporter as an agent to process the town gas connection applications. As such, there will be minimum changes to the town gas application procedures and City Gas will continue to process all applications for town gas connection and supply. However, the applicants are required to use the revised application forms for all their submissions with effect from 15 November 2008. The revised application forms could be down-loaded from City Gas' website at [http://www.citygas.com.sg/index.php?option=com\\_content&task=view&id=14&Itemid=38](http://www.citygas.com.sg/index.php?option=com_content&task=view&id=14&Itemid=38). A copy of the updated Handbook is also available on the same website.

4. For any enquiry or clarification, please contact Mr Liew Khee Boon at Tel: 6586 8846 or e-mail: [kheeboon@citygas.com.sg](mailto:kheeboon@citygas.com.sg).

Yours faithfully,

A handwritten signature in black ink, appearing to read "kwanhai", is positioned above the printed name of the signatory.

Teo Kwan Hai  
Sr Vice President (Customer Services)  
CITY GAS PTE LTD (as Trustee)