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Dear Sir/Madam

ADVISORY TO THE INDUSTRY ON UPCOMING THE CORENET 2.0 e-SUBMISSION SYSTEM (“CORENET 2.0”) AND PREPARATORY WORKS REQUIRED

This circular is to update the industry of the upcoming CORENET 2.0 and to encourage the industry to start the preparatory works ahead of the launch, for a smoother transition to the new system. Currently, the system is undergoing final testing and we will keep the industry posted of the launch date. Details of the preparatory works are listed in para 9 to 13.

Background

2 CORENET was introduced in 2001, that allows Industry Practitioners to submit plans and documents electronically to the 16 participating regulatory agencies for regulatory approval throughout the entire property development life cycle. Since its implementation in 2001, CORENET has served the Built Environment Sector for more than two decades.

3 The upcoming CORENET 2.0, is a major technology refresh of the current CORENET and seeks to improve the current user experience. It is part of our Long-Term plan to transform the regulatory approval process and will serve the industry prior to the implementation of CORENET X.

4 Last year July, we had reached out to all existing CORENET users through an Electronic Direct Mail (EDM) to share about the upcoming CORENET 2.0 system, that will replace CORENET, as well as the key enhancements to be expected in CORENET 2.0. Following the EDM, there were various rounds of user testing and engagements done to ensure the readiness of the system and address concerns and feedback raised. Most recently, industry-wide briefings on CORENET 2.0 were conducted from March to April 2022 to provide detailed briefing and demonstration of the system.

5 Currently, the system is undergoing final testing and the exact launch date is dependent on the system readiness. We will keep the industry posted on the actual launch date in May 2022.

New CORENET 2.0 e-Submission System

6 The new CORENET 2.0 (<https://www.corenet2-ess.gov.sg>) is currently being assessed to ensure its readiness. Its key enhancements include:

- (a) Refreshed look and feel for a more intuitive user experience
- (b) Convenient and secured login process
- (c) Inclusion of assistant(s) to assist his/her Qualified Person in preparation of submission
- (d) Project dashboard and enhanced search function

- (e) Enhanced data quality via automated validation of submission inputs in forms
- (f) Improved tracking and coordination of applications and correspondences

Key Changes affecting login and submission

Change in Login Mechanism

7 CORENET 2.0 will onboard Singpass login mechanism. The use of Singpass login will ensure safe and secured logins through the implementation of two-factor authentication (“2FA”). Users accessing CORENET 2.0 and representing their companies should login as a business user, while users accessing in their individual capacity can login as an individual. Please refer to attached infographic for more information.

Preparation of Submission

8 Similar to the current CORENET requirement, regulatory submission must still be made by the Qualified Person (“QP”). However, we understand that project submission could be a complex process which involves the preparation of multiple documents to different regulatory agencies. This is especially so for large scale projects and QPs would hence require their assistants to help them with administrative tasks and preparation of submissions. Hence in CORENET 2.0, the system is designed to allow QPs to include their Assistants so that they can access the past and ongoing projects and provide the necessary assistance to their respective QPs.

Preparation ahead of CORENET 2.0 Launch

Resource Hub

9 To support our industry in this transition to CORENET 2.0, CORENET 2.0 Resource Hub (<https://cn2resourcehub.com>) is being set up and contains a number of resource materials, such as user guides, infographics on Singpass login, installation guides, Frequently Asked Questions (“FAQs”) and overview of the form changes to be expected under the respective agencies.

Pre-onboarding for Singpass Business Users

10 If there is an intent for you and your colleagues to access CORENET 2.0 as Singpass Business users, please ensure your company Corppass administrator has added you and your colleagues, whoever should be accessing CORENET 2.0, via the Corppass portal. If you are planning to access CORENET 2.0 using Singpass Individual, no action is required.

Onboarding to CORENET 2.0

11 Existing CORENET users, who have registered their CORENET accounts using their NRIC, will be **onboarded onto CORENET 2.0 automatically**. Upon logging in CORENET 2.0 via Singpass, these users will be able to access their past and ongoing projects.

12 Existing CORENET users, who have registered their CORENET accounts using a non-NRIC identity (e.g.: FIN, foreign passport number), will need to **undergo a one-time onboarding process** to link their existing CORENET user account to their CORENET 2.0 account upon their first login to CORENET 2.0, when launched.

13 As QP Assistant is a new role introduced in CORENET 2.0, we have catered for a **pre-onboarding process to facilitate the onboarding of the QP Assistants**. To do so, QP can login CORENET to appoint their QP Assistants and provide the necessary details. If this pre-onboarding step is done, the QP Assistants will be onboarded to CORENET 2.0 automatically. Alternatively, the QP can still appoint their QP Assistants directly in CORENET 2.0.

For Clarification

14 You may visit CORENET 2.0 Resource Hub (<https://cn2resourcehub.com>) to access the Frequently Asked Questions (FAQ) for more information. Should you require any assistance, you may contact the Helpdesk at Tel: 63343574 or email: ess-helpdesk@nova-hub.com.

Yours faithfully



CLEMENT TSENG

GROUP DIRECTOR (BUILDING PLAN AND MANAGEMENT)
BUILDING AND CONSTRUCTION AUTHORITY
for CEO

CORENET 2 BETTER ACCESS CONTROL AND SECURITY

FROM MAY 2022

CORENET 2.0 will go live

CORENET 2.0 replaces the existing CORENET system.



Log in with your Singpass account (your existing CORENET ID and password cannot be used on CORENET 2.0)



Authorised individuals with an active Corppass account assigned by a UEN-registered entity should log in as a Business User



Individuals without an active Corppass account should log in as an Individual

Benefits of CORENET 2.0 with Singpass

With CORENET 2.0, you can collaborate with team members on project submissions and more. Singpass Login provides users with secure and trusted access to CORENET 2.0's digital services.



Safe, secure logins



One less ID and password to remember!

Why Singpass?

Singpass is Singapore's trusted digital identity. It is a convenient and secure platform used by more than 4.5 million residents to transact with over 700 Government agencies and private sector organisations across 2,000 digital services.



Secure access

Added security and peace of mind with two-factor authentication (2FA)

Corppass Administrators can specify the digital services that each employee has access to via the Corppass portal, and easily remove them when needed



Convenience

Simpler logins for users

More streamlined operations for businesses

Sole authentication system to verify the identity of the user before a user can perform corporate transactions with government digital services

CORENET 2.0: SETTING UP TEAMS

How to set up teams to manage submissions for your project



WORKING AS A TEAM: QPS AND QP ASSISTANTS

In CORENET 2.0, companies can authorise a Qualified Person (QP) to transact as a business user. Each QP can assign a team of QP Assistants to assist them.



A QUALIFIED PERSON (QP) CAN:

- Perform all QP Assistant functions
- Add and remove QP Assistants
- Review and perform submissions

A QP can also perform submissions via remote access (using 3rd party software such as Google Remote Desktop).



QP ASSISTANTS CAN HELP THEIR QP WITH:

- Register projects
- Manage project details
- Prepare submissions
- View agencies' replies

QP Assistants cannot perform submissions.

CREATING YOUR TEAM ON CORENET 2.0

- Authorising a QP and setting up a team of QP Assistants.
- You can do so now ahead of CORENET 2.0 launch.

01

Businesses can authorise their QP and QP assistants at www.corppass.gov.sg

Find out how to do it at <http://www.bca.gov.sg/setting-up-teams>



02

Once authorised, QPs can add their QP assistants in CORENET 2.0



03

All users (QPs and QP Assistants) will log in to CORENET 2.0 using their Singpass



Building and Construction Authority

An MND Statutory Board

DISTRIBUTION (via e-mail):

President

Association of Consulting Engineers, Singapore (ACES)

18 Sin Ming Lane

#06-01 Midview City

Singapore 573960

President

Institution of Engineers, Singapore (IES)

70 Bukit Tinggi Road

Singapore 289758

President

Real Estate Developers' Association of Singapore (REDAS)

190 Clemenceau Avenue #07-01

Singapore Shopping Centre

Singapore 239924

President

Singapore Contractors Association Limited (SCAL)

Construction House

1 Bukit Merah Lane 2

Singapore 159760

President

Singapore Institute of Architects (SIA)

79 Neil Road

Singapore 088904

President

Singapore Institute of Building Limited (SIBL)

9, Ah Hood Road, #02-04,

Singapore 329975

52 Jurong Gateway Road #11- 01 Singapore 608550

Tel: 1800 3425 222 | Fax: (65) 6334 4287

www.bca.gov.sg

Building and Construction Authority

An MND Statutory Board

President

Singapore Institute of Surveyors & Valuers (SISV)

110 Middle Road #09-00

Chiat Hong Building

Singapore 188968

President

Society of Project Management (SPM)

168 Jalan Bukit Merah Connection One #10-01

Singapore 150168

c/o SIPM Consultants Pte Ltd

President

Board of Architects (BOA)

5 Maxwell Road 1st storey

Tower Block MND Complex

Singapore 069110

President

Professional Engineers Board, Singapore (PEB)

52 Jurong Gateway Road #07-03

Singapore 608550

President

Singapore Lift & Escalator Contractors & Manufacturers Association (SLECMA)

3 Raffles Place #06-01

Bharat Building

Singapore 048617

President

Singapore Hotel Association

17 Cantonment Road

Singapore 089740

52 Jurong Gateway Road #11- 01 Singapore 608550

Tel: 1800 3425 222 | Fax: (65) 6334 4287

www.bca.gov.sg

Building and Construction Authority

An MND Statutory Board

Chairman

The Association of Shopping Centres (Singapore)

91 Tanglin Road #03-01

Tanglin Place

Singapore 247918

President

Singapore Structural Steel Society (SSSS)

1 Liang Seah Street #02-11/12

Liang Seah Place

Singapore 189022

Director of Infrastructure

School Campus Department

Ministry of Education

1 North Buona Vista Drive

Singapore 138675

Deputy Director

Project Development & Management 3

Building Quality Group

Housing & Development Board

HDB Hub

480 Lorong 6 Toa Payoh

Singapore 310480

Deputy Chief Executive

Infrastructure & Development

Land Transport Authority (LTA)

1 Hampshire Road Block 8 Level

Singapore 219428

Building and Construction Authority

An MND Statutory Board

Director

Technical Services Division

JTC Corporation (JTC)

8 Jurong Town Hall Road

The JTC Summit

Singapore 609434

Senior Director (Building & Estates Management)

People's Association (PA)

9 King George's Avenue

Singapore 208581

Director

Special Projects & Procurement Department

PUB, Singapore National Agency

40 Scotts Road #08-01

Environment Building

Singapore 228231

Chief(Sports Facilities)

Sport Singapore

3 Stadium Drive

Singapore 397630

Chief Executive Officer

Urban Redevelopment Authority (URA)

45 Maxwell Road, The URA Centre

Singapore 069118

Building and Construction Authority

An MND Statutory Board

Director

Building and Infrastructure

Defence Science & Technology Agency

1 Depot Road

Defence Technology Tower A

Singapore 109679

Head (Fire Safety and Building Control)

Building and Infrastructure

Defence Science & Technology Agency

71 Science Park Drive

Singapore 118253

Manager (Architectural Plans)

Building and Infrastructure

Defence Science & Technology Agency

71 Science Park Drive

Singapore 118253

Deputy Chief Executive Officer

Sentosa Development Corporation

33 Allenbrooke Road, Sentosa

Singapore 099981

Chief

Health Infrastructure Project

MOH Holdings Pte Ltd

1 Maritime Square #11-25

HarbourFront Centre

Singapore 099253

Building and Construction Authority

An MND Statutory Board

Specialists Trade Alliance of Singapore (STAS)

24 Peck Seah Street, #07-11

Nehsons Building

Singapore 079314

Singapore International Facility Management Association (SIFMA)

200 Braddell Road, #01-03

Block H, BCA Braddell Campus

Singapore 579700

Association of Property and Facility Managers (APFM)

110 Middle Road

#09-00 Chiat Hong Building

Singapore 188968

President

Singapore Green Building Council (SGBC)

200 Braddell Road

Block H, Level 2 BCA Braddell Campus

Singapore 579700

All CORENET e-Info Subscribers