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Dear Sir/Madam

LAUNCH OF THE CORENET 2.0 e-SUBMISSION SYSTEM (“CORENET 2.0”)

This circular is to inform the industry on the launch of the CORENET 2.0 on **1 August 2022**, which will replace the existing CORENET e-Submission system (“CORENET”).

Background

2 CORENET 2.0 is a major technology refresh of the current CORENET and seeks to improve the current user experience. It is part of our Long-Term plan to transform the regulatory approval process and will serve the industry prior to the implementation of CORENET X.

3 To ensure a smoother transition to the new system, there were four industry-wide webinars on CORENET 2.0 held in March and April 2022. An advisory circular was earlier issued on 26 April 2022 to inform the industry of the impending launch of CORENET 2.0 and the list of preparatory works required ahead of the launch.

New CORENET 2.0 e-Submission System

4 The new CORENET 2.0 (<https://www.corenet2-ess.gov.sg>) will go live on 1 August 2022 and its key enhancements include:

- (a) Refreshed look and feel for a more intuitive user experience
- (b) Convenient and secured login process
- (c) Inclusion of assistant(s) to assist his/her Qualified Person in preparation of submission
- (d) Project dashboard and enhanced search function
- (e) Enhanced data quality via automated validation of submission inputs in forms
- (f) Improved tracking and coordination of applications and correspondences

New Login Mechanism and Onboarding for Existing CORENET Users

5 CORENET 2.0 will onboard Singpass login mechanism. The use of Singpass login will ensure safe and secured logins through the implementation of two-factor authentication (“2FA”). Users accessing CORENET 2.0 and representing their companies should login as a business user, while users accessing in their individual capacity can login as an individual.

6 If there is an intent for you and your colleagues to access CORENET 2.0 as Singpass Business users, please ensure your company Corppass administrator has added you and your colleagues,

whoever should be accessing CORENET 2.0, via the Corppass portal. If you are planning to access CORENET 2.0 using Singpass Individual, no action is required.

7 Existing CORENET users, who have registered their current CORENET accounts using their NRIC, will be **onboarded onto CORENET 2.0 automatically**. Upon logging in CORENET 2.0 via Singpass, these users will be able to access their past and ongoing projects.

8 Existing CORENET users, who have registered their current CORENET accounts using a non-NRIC identity (e.g.: FIN, foreign passport number), will need to **undergo a one-time onboarding process** to link their existing CORENET user account to their CORENET 2.0 account upon their first login to CORENET 2.0.

Onboarding for QP Assistants

9 Similar to the current CORENET requirement, regulatory submission must still be made by the Qualified Person (“QP”). However, we understand that project submission could be a complex process which involves the preparation of multiple documents to different regulatory agencies. This is especially so for large scale projects and QPs would hence require their assistants to help them with administrative tasks and preparation of submissions. Hence in CORENET 2.0, the system is designed to allow QPs to include their assistants so that they can access the past and ongoing projects and provide the necessary assistance to their respective QPs.

10 To aid the onboarding process of the QP Assistants, QPs may pre-onboard their QP Assistants in the current CORENET system. If this is done prior to CORENET 2.0 launch, QP Assistants will be onboarded to CORENET 2.0 automatically. Upon logging in CORENET 2.0 via Singpass, QP Assistants would be able to access their QP’s projects.

11 If the pre-boarding step to add the QP Assistant is not done or the QP wishes to add new QP Assistant subsequently, QP can simply appoint their QP Assistants directly in CORENET 2.0.

System Downtime to Transit to CORENET 2.0

12 The migration to CORENET 2.0 will take place from **29 to 31 July 2022**. The last submission through CORENET ESPro and portal must be completed and submitted by **28 July 2022, 9pm**. Any submission(s) after this cut-off date and time will need to be submitted via CORENET 2.0, after it goes live on 1 August 2022. We seek your cooperation and assistance to complete your submissions before 28 July 2022 to avoid the migration period to CORENET.

13 With the implementation of CORENET 2.0, the current CORENET ESPro and portal will be decommissioned and inaccessible. Any new submissions and access to past and ongoing projects must be done in CORENET 2.0 ESPro and portal.

CORENET 2.0 Resource Hub - User Guides and FAQ

14 To support our industry in this transition to CORENET 2.0, CORENET 2.0 Resource Hub (<https://cn2resourcehub.com>) has been set up and contains a number of resource materials, such as

user guides, infographics on Singpass login, installation guides, Frequently Asked Questions (“FAQs”) and overview of the form changes to be expected under the respective agencies. If you have missed the earlier industry webinars, you could also access the briefing slides and recording of the webinar in the Resource Hub.

For Clarification

15 Should you require any assistance, please contact the Helpdesk at Tel: 63343574 or email: ess-helpdesk@nova-hub.com.

Yours faithfully



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